



Data Privacy Policy

At Goddards Brewery Ltd, we are committed to protecting and respecting your privacy. This Policy explains when and why we collect personal information about people who visit our website, how we use it, the conditions under which we may disclose it to others and how we keep it secure. We may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes.

By using our website, you're agreeing to be bound by this Policy.

Any questions regarding this Policy and our privacy practices should be sent by email to office@goddardsbrewery.com or by writing to Goddards Brewery, Bullen Lane, Ryde Isle of Wight PO33 1QF. Alternatively, you can telephone 01983 611011.

Who are we?

We're the oldest brewery on the Isle of Wight and one of the first independent craft beer producers in the UK. Goddards has been brewing fine real ales in the beautiful surroundings of Barnsley Farm since 1993. Company Registration: 2338202

How do we collect information from you?

We obtain information about you when you use our website, for example, when you contact us about products and services, to make a purchase or if you register to receive one of our weekly newsletters.

What type of information is collected from you?

The personal information we collect might include your name, address, bank details (in store only) or email address. If you purchase a product from us online, your card information is not held by us, it is collected by our third-party payment processors (Barclaycard), who specialise in the secure online capture and processing of credit/debit card transactions, as explained below.

How is your information used?

We may use your information to:

- process orders that you have submitted;
- to carry out our obligations arising from any contracts entered into by you and us;
- dealing with entries into a competition;
- seek your views or comments on the services we provide;
- notify you of changes to our services;
- send you communications which you have requested and that may be of interest to you. These may include information about campaigns, appeals, other fundraising activities, promotions of our associated companies goods and services;



- process a grant or job application. We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil your orders. We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us. It is then securely stored for six years.

Who has access to your information?

We will not sell or rent your information to third parties. We may share your information with third parties for marketing purposes.

Third Party Service Providers working on our behalf: We may pass your information to our third-party service providers, agents subcontractors and other associated organisations for the purposes of completing tasks and providing services to you on our behalf (for example to send you mailings). However, when we use third party service providers, we disclose only the personal information that is necessary to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own direct marketing purposes. Please be reassured that we will not release your information to third parties beyond Goddards Brewery for them to use for their own direct marketing purposes, unless you have requested us to do so, or we are required to do so by law, for example, by a court order or for the purposes of prevention of fraud or other crime.

When you purchase a product from our website your payment is processed by a third-party payment processor, who specialises in the secure online capture and processing of credit/debit card transactions. If you have any questions regarding secure transactions, please contact us.

We may transfer your personal information to a third party as part of a sale of some or all of our business and assets to any third party or as part of any business restructuring or reorganisation, or if we're under a duty to disclose or share your personal data in order to comply with any legal obligation or to enforce or apply our terms of use or to protect the rights, property or safety of our supporters and customers. However, we will take steps with the aim of ensuring that your privacy rights continue to be protected.

Your Choices

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct marketing communications from us about our exciting products and services, then you can select your choices by ticking the relevant boxes situated on the form on which we collect your information.

You must Opt-In to receive these communications. We will not contact you for marketing purposes by email, phone or text message unless you have given your prior consent. We will not contact you for marketing purposes by post if you have indicated that you do not wish to



be contacted. You can change your marketing preferences at any time by contacting us by email: office@goddardsbrewery.com or telephone on 01983 611011.

How you can access and update your information?

The accuracy of your information is important to us. We're working on ways to make it easier for you to review and correct the information that we hold about you. In the meantime, if you change email address, or any of the other information we hold is inaccurate or out of date, please email us at office@goddardsbrewery.com or write to us at: Goddards Brewery, Bullen Lane, Ryde, Isle of Wight, PO33 1QF Alternatively, you can telephone 01983 611011.

You have the right to ask for a copy of the information Goddards Brewery hold about you (we may charge £10 for information requests) to cover our costs in providing you with details of the information we hold about you.

Security precautions in place to protect the loss, misuse or alteration of your information

When you give us personal information, we take steps to ensure that it's treated securely. Any sensitive information (such as credit or debit card details) is encrypted and protected with the following software 128 Bit encryption on SSL. When you are on a secure page, a lock icon will appear on the bottom of web browsers such as Microsoft Internet Explorer.

Non-sensitive details (your email address etc.) are transmitted normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems.

Links to other Websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website. In addition, if you linked to our website from a third-party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend that you check the policy of that third party site.

Profiling

We may analyse your personal information to create a profile of your interests and preferences so that we can contact you with information relevant to you. We may make use of additional information about you when it is available from external sources to help us do this effectively. We may also use your personal information to detect and reduce fraud and credit risk.



Use of “Cookies”

Like many other websites, Goddards Brewery website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. For example, we use cookies to store your country preference. This helps us to improve our website and deliver a better more personalised service.

It is possible to switch off cookies by setting your browser preferences. For more information on how to switch off cookies on your computer, visit our full cookies policy. Turning cookies off may result in a loss of functionality when using our website.

18 or Under

We are concerned to protect children aged 18 or under. We have a disclaimer that you must agree to upon entering the Goddards Brewery website. We sell alcohol and it is illegal to sell alcohol to anyone under the age of 18. Therefore, by clicking on this statement you agree that you are 18 years of age or above and that Isle of Wight Distillery cannot be held accountable for any sales made to a minor in error. We are concerned to protect the privacy of children aged 18 or under and therefore cannot accept any information for any persons of the age of 18 or under.

Transferring your information outside the EU

As part of the services offered to you through this website, the information which you provide to us may be transferred to countries outside the European Union ("EU"). By way of example, this may happen if any of our servers are from time to time located in a country outside of the EU. These countries may not have similar data protection laws to the UK. By submitting your personal data, you're agreeing to this transfer, storing or processing. If we transfer your information outside of the EU in this way, we will take steps to ensure that appropriate security measures are taken with the aim of ensuring that your privacy rights continue to be protected as outlined in this Policy.

If you use our services while you are outside the EU, your information may be transferred outside the EU in order to provide you with those services.

Website Recording

Our website may also use the SessionCam web site recording service. SessionCam is a product that has been developed by ServiceTick Ltd. SessionCam may record mouse clicks, mouse movements, page scrolling and any text keyed into website forms. The information collected does not include bank details or any sensitive personal data. Data collected by SessionCam from the ServiceTick website is for Goddards Brewery's internal use only. The information collected is used to improve our website usability and is stored and used for



aggregated and statistical reporting. Review of this Policy We keep this Policy under regular review.

This Policy was last updated in April 2018.